

# PRIVACY & COMPANY POLICIES

## - Company Information

- Trading Name *McLaren Vale & Districts War Memorial Hospital Inc.*
- ABN [47 542 553 950](#)

## - Customer Service Policy

McLaren Vale & Districts War Memorial Hospital is committed to providing exceptional customer service. If you have any queries in relation to your payment please contact us on 08 8323 6600 & we will be happy to assist you.

## - Privacy Policy

McLaren Vale & Districts War Memorial Hospital is dedicated to keeping your details private. Any information, we collect in relation to you, is kept strictly secured. We do not pass on/sell/swap any of your personal details with anyone. We use this information to identify your payment, provide you with our quarterly newsletter (if applicable) and to acknowledge your donation (if applicable); that's all.

Whenever you use our web site, or any other web site, the computer on which the web pages are stored (the Web server) needs to know the network address of your computer so that it can send the requested web pages to your Internet browser. The unique network address of your computer is called its "IP address," and is sent automatically each time you access any Internet site. From a computer's IP address, it is possible to determine the general geographic location of that computer, but otherwise it is anonymous.

We do not keep a record of the IP addresses from which users access our site except where you have specifically provided us with information about yourself, in which case we also record your IP address for security purposes. An example of this would be when making an online payment. After completing the form provided, your IP address will be stored along with a transaction number that allows us to track your payment.

## - Security Policy

When purchasing from McLaren Vale & Districts War Memorial Hospital your financial details are passed through a secure server using the latest 128-bit SSL (secure sockets layer) encryption technology. 128-bit SSL encryption is approximated to take at least one trillion years to break, and is the industry standard. If you have any questions regarding our security policy, please contact our office [mvdwmh@internode.on.net](mailto:mvdwmh@internode.on.net)